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## 151 Quick Ideas to Deal with Difficult People (Paperback)

By Carrie Mason-Draffen

Career Press, United States, 2007. Paperback. Condition: New. Language: English . Brand New Book. If you have ever wished you had the equivalent of a Nanny 911 to defuse tensions in the office, your wish has come true. 151 Quick Ideas to Deal With Difficult People is the ultimate guide on how to face challenging employees and coworkers. The extensive topics in this book deal with how to handle characters ranging from Bunglers to Backstabbers to Bullies. Few books on difficult employees, if any, offer such an extensive assortment of the characters you re likely to encounter at work and how best to deal with them. When faced with difficult employees, too often managers and coworkers lack the skills for handling the stressful encounters, so they throw up their hands in complete exasperation. Well, all that ends with this book. You ll learn how to: Keep problem employees from setting the tone in the office. Take steps to turn troublemakers into team players. Keep them from demoralizing or scaring away other employees. Know when to cut your losses. Avoid hiring troublemakers in the first place. Confront bullies, harassers, and ageists. Keep a backstabber from sabotaging your career. Keep an aggressive...

### Reviews

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