



## Performance Information in the Public Sector

By Van Dooren, Wouter / Van de Walle, Steven

Condition: New. Publisher/Verlag: Springer Palgrave Macmillan | How it is Used | Combining practical experience with academic analysis this book explores the social and organizational dynamics of performance indicators. It moves beyond the technicalities of measurement and indicators and looks at how performance information is changing the public sector. | Introduction: Using Public Sector Performance Information; S.Van de Walle & W.Van Dooren PART I: BUREAUCRACY Nothing New Under the Sun? Change and Continuity in the 20th Century Performance Movements; W.Van Dooren Advocacy and Learning: An Interactive-Dialogue Approach to Performance Information Use; D.Moynihan Performance Information and Performance Steering: Integrated System or Loose Coupling?; P.Læg Reid, P.G.Roness & K.Rubecksen Performance Measurement beyond Instrumental Use; P.de Lancer Julnes Comparing Performance across Public Sectors; G.Bouckaert & J.Halligan Hitting the Target and Missing the Point? Developing an Understanding of Organizational Gaming; Z.Radnor Performance Management Systems: Providing Accountability and Challenging Collaboration; K.G.Denhardt & M.P.Aristigueta PART II: POLITICS AND SOCIETY Determinants of Performance Information Utilization in Political Decision Making; J.Askim UK Parliamentary Scrutiny of Public Service Agreements: A Challenge too Far?; C.Talbot & C.Talbot Performance Information and Educational Policy Making; Å.Johnsen Rational, Political and Cultural Uses of Performance Monitors: The Case of the Dutch Urban Policy; D.de Kool...



[READ ONLINE](#)  
[ 6.7 MB ]

### Reviews

*This composed publication is fantastic. I was able to comprehend everything using this composed e book. It is extremely difficult to leave it before concluding, once you begin to read the book.*

-- Miss Ova Kuhn IV

*A really amazing ebook with lucid and perfect answers. It is really simplistic but excitement in the 50 % in the publication. I am just happy to explain how this is actually the best pdf i actually have study during my individual daily life and may be he greatest ebook for possibly.*

-- Toney Bogan