

Student Satisfaction Towards eLearning: Influencing Key Factors



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LAP Lambert Academic Publishing Dez 2011, 2011. Taschenbuch. Book Condition: Neu. 220x150x6 mm. This item is printed on demand - Print on Demand Neuware - The expeditious headway in the information and communication technologies has given rise to a new dimension of education, i.e. eLearning. Though, eLearning seems attractive approach for delivering education in online environment, yet its growth rate is not encouraging besides lot of failure cases. In this study, five main factors have been investigated that were Student , Instructor , Course , Design and Technical factors which influence students satisfaction. Survey was conducted to find out the impact of these factors on student satisfaction. The result of the survey showed that the learner s and instructor s attitude towards eLearning, their computer efficacy, interface of learning portal, quality of course content and administrative support were main aspects which affected student eLearning satisfaction. It was therefore suggested that the institutions must consider these factors to improve the satisfaction level of the students in online environment and also for the growth of eLearning in educational sector. 92 pp. Englisch.



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